



Fair Water Connections

Seeking a fair deal in water supply provision

Martyn Speight
Managing Coordinator
6 Laneshaw Avenue
Loughborough
LE11 4NT
Tel: 07889187717
Email: martyn.speight@
fwconnections.org

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Dear Self-Lay Provider

Engaging your business in the ongoing changes impacting on Competitive Water Connections

Below I detail some of the changes, and on-going challenges, which greatly impact on your business, as a water Self-Lay Connections Provider (SLP), over the year ahead and invite your company to become both better informed and involved in shaping the changes so that they work for yourselves.

Since our inception 6 years ago Fair Water Connections, as a trade association established to support SLPs, has influenced both Ofwat (the Water Regulator) and Water Companies to take various actions to open up the competitive water connections market across England and Wales and to tackle barriers restricting independent provision. Whilst the progress has not been as quick as we would have liked a number of initiatives we have taken a lead on are now coming together which should make a real difference to the competitiveness of SLPs. Hence I am making you aware of what is underway and urge you to consider taking out FWC membership. (See www.fwconnection.org for more information about FWC).

Recent changes include:-

- Standardised, across company processes, with all companies working to a common, more balanced, Code of Practice. (This now needs to be accompanied with an entirely agreement); and,
- Companies being required to publish, and make accessible, the material and information that is necessary for open self-lay provision (i.e. the local requirements and details needed to work in each company's area); and,
- In England a complete restructuring of water connection charging (including Infrastructure Charges and Asset Payment); and,
- From April 2018, English companies being required to make appropriate redress should they fail to meet minimum levels of service (on non-contestable works).

Our involvement on all of these means that our members have help shaped the changes and, by being kept informed, are able to prepare themselves for the changes which will greatly impact on their businesses.

We hope that joining FWC is of interest. Attached is a form with new member subscription offers.

Please contact me if you have any questions. I look forward to hearing back from you.

Yours sincerely

Martyn Speight

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Note

All Fair Water Connections members (excluding Associates) receive comprehensive guidance on connection charging changes.

