



Fair Water Connections

Seeking a fair deal in water supply provision

Martyn Speight
Managing Coordinator
6 Laneshaw Avenue
Loughborough
LE11 4NT
Tel: 07889187717
Email: martyn.speight@fwconnections.org

January 2019

Dear Self-Lay Provider

Engaging your business in the ongoing changes impacting on Competitive Water Connections

Since our inception 7 years ago Fair Water Connections, as a trade association established to support SLPs, has greatly influenced both Ofwat (the Water Regulator) and Water Companies to take various actions to open up the competitive water connections market across England and Wales. We have also assisted members tackle barriers on their projects which restrict independent water connection provision.

Our members value having a knowledgeable voice to fight their corner and provide them, as necessary, with advice and guidance. Hence below I am making you aware of what is underway and urge you to consider taking out FWC membership. (See www.fwconnection.org for more information about FWC).

Self-Lay aspects we are currently working on include:-

- Making, on behalf of members, case referrals to Ofwat covering (what look to us as) unfair practices of:-
 - Requiring SLP operates to hold NCO(W) EU Skills registration when company contractors can employ whoever they like to do the same work; and,
 - Companies charging as much, or nearly as much, for checking designs prepared by SLPs as they charge for producing designs themselves; and,
 - Some companies capping their income offset and only offering 'lay-only' mainlaying rates.
- Much lobbying of Ofwat seeking to ensure that the standardised new self-lay procedures, and adoption agreement companies are developing is, when implemented, fair and balanced and commits companies to the timely delivery of non-contestable works:-
- Endeavouring to insure that the new Ofwat Developer Services Customer Experience Tool (known as D-MeX) drives behaviour change towards self-lay (and SLPs as company customers).

Our involvement on all of these means that our members have help shaped the changes and, by being kept informed, are able to prepare themselves for the changes which will greatly impact on their businesses.

We hope that joining FWC is of interest. Attached is a form with new member subscription offers.

Please contact me if you have any questions. I look forward to hearing back from you.

Yours sincerely

Martyn Speight

Martyn Speight
Fair Water Connections Managing Coordinator

